

BLOCK WON'T BLOCK TERMITES

Have you ever wondered, "Why would I need termite protection if my home is made of concrete block?" If so, you're not alone. We meet many homeowners that feel termites can't damage their block homes; but we also meet homeowners who have learned...that they actually can.

This is because homes with block exteriors still have plenty of wood for a termite to target. Think of all the trusses, framing (even within metal studs), cabinets, baseboards, and flooring.



As your home ages, cracks form in the concrete foundation, stucco and other masonry areas. These entry points absorb moisture and allow subterranean termites to target the wood inside your home. Once inside, their damage can continue for years before they're detected and by then the damage and costs for repair can be extensive.



These termites tunneled thru cracks in the block to target structural wood!

What You Can Do

- Divert rain from downspouts away from your foundation
- Store lumber and firewood away from your home, and off of the ground
- Avoid mulch in landscaping near the foundation.
- Keep an eye out for termite swarmers inside and out!

Of course, the most proactive assurance that your home is kept safe is to secure a termite warranty. This is especially important because termite damage is rarely covered in homeowners' insurance. You may be surprised at how affordable an annual warranty is! With termite-detection K9s, our Lifetime 1,000,000 warranty, and annual supplemental applications, Deans' termite protection program is one of the most comprehensive available.

So whether you have a wood or block home, make sure your investment is well protected with Deans!

Tap the shield for more info!





A Mole in Our Midst

Mole crickets are unique, in that instead of hopping around like more common crickets, they spend most of their life underground. Their front legs have claws on them that help them tunnel through soil, hence the name “mole” cricket.

Most mole cricket damage is done in late-spring/fall as mole crickets tunnel through soil, chewing at the roots near the surface. They'll often leave small piles of dirt on the surface.

Testing and Treatment



While your Deans technician is on the lookout for such insects during their application, there is a simple test you can perform.

Mix a few table-

spoons of dishwashing detergent with two gallons of water and pour the mixture over four square feet of turf. In a few minutes, you may see some crawl to the surface for air. If three or more emerge from that area, call Deans as assistance may be necessary.

Road to Recovery

Zoysia and St. Augustine grasses grow laterally and will fill in any damaged areas. And as we head into the growing season, Deans lawn treatments will further promote a healthy turf system to speed up that process!

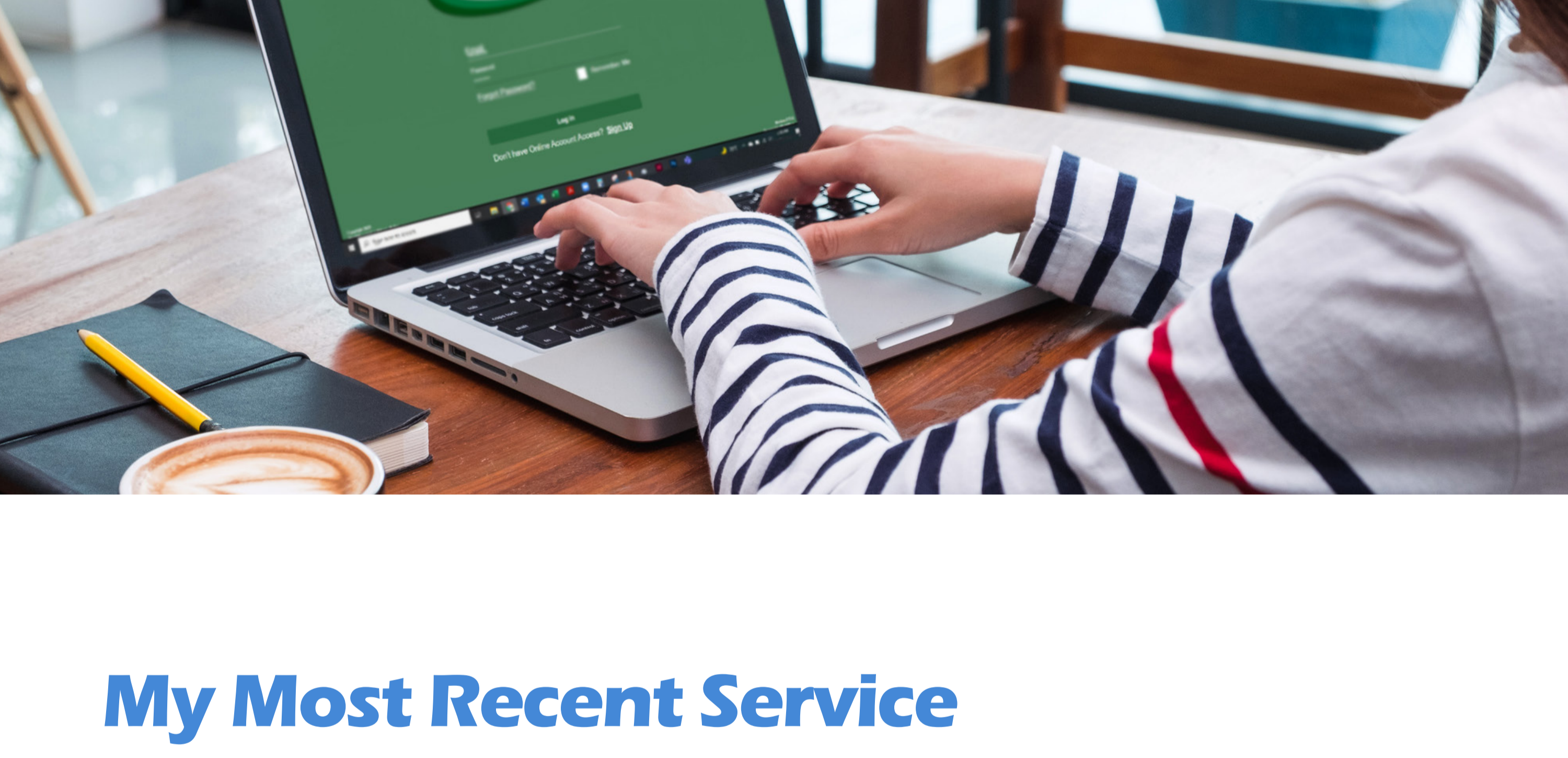


DEANS Customer Questions

“When is My Next Service Scheduled to Be Performed?”

Gregory Towne, Customer Service Manager

If you're ever curious as to when your next service will occur, the first place to check is the Customer Portal. There are two simple ways to know when to expect your next service visit.



My Most Recent Service

If you know the frequency of your services (annual, bi-monthly, etc.) you can tell by the date of your last service when to expect your Service Technician again.

For example, if your services occur every other month, and the most recent service was in December, you can expect to see us again in February.

Upcoming Services

If your next service has been created in our system, you will see the target date in the *Upcoming Services* field.

We have planned each route with a target date so our Service Technicians can work efficiently and we can monitor their progress. The Customer Portal will show this date as long as it is a future date. If the target date has passed, and your service is still to be completed, the date will disappear from this field. But do not be concerned; your Service Technician has your work order and is diligently working their way towards your home!

You can message us via the Customer Portal or give us a call during business hours and our friendly customer service team will be happy to help!